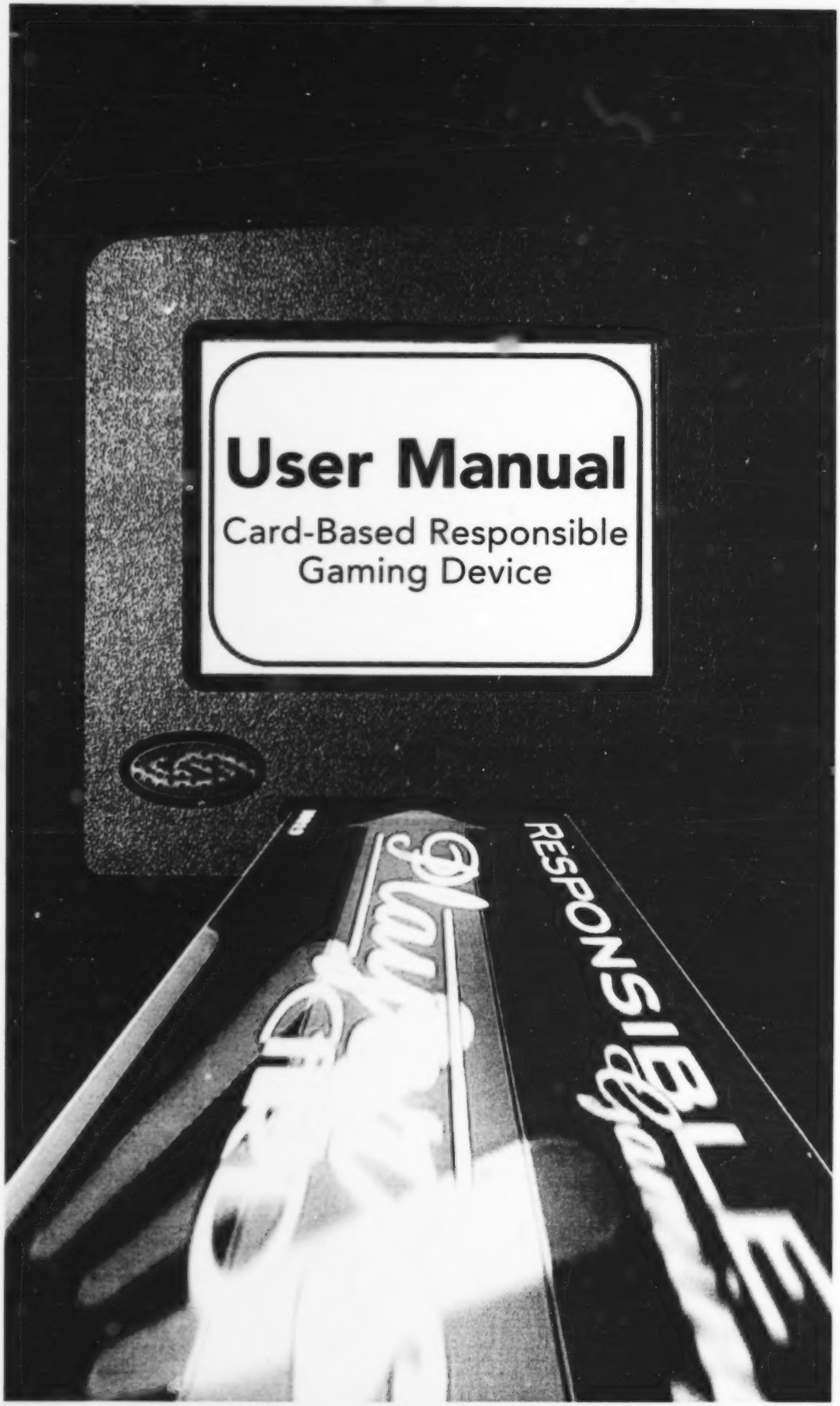

User Manual
Card-Based Responsible Gaming Device
RESPONSIBLE

Introduction

Player Guide

Quick Access Buttons

Responsible Gaming Field Research

The Nova Scotia Gaming Corporation (NSGC) is a provincial Crown corporation responsible for the gaming business in Nova Scotia. It is working with its lottery operator, the Atlantic Lottery Corporation (ALC), to conduct field research on a Responsible Gaming Device that integrates into the play of Video Lottery Terminals (VLTs). The device uses a player card, which is designed to encourage responsible gaming by allowing players to set their own spending limits, and help them track what they have spent over time.

Starting in March 2005, NSGC and ALC will be conducting research in Windsor and Mount Uniacke, Nova Scotia. The aim is to test the effectiveness of this type of device, evaluate players' responses, and track behavior changes resulting from its use. The information collected from this study will help to determine whether this type of play management tool could make a difference. A total of 120 pre-recruited players from Windsor and Mount Uniacke will be taking part in the first stage of a four-staged process. The four stages include:

Stage 1: Research will be conducted at VLT locations in the Windsor and Mount Uniacke area. 120 pre-recruited players will test the Responsible Gaming Device. The use of the actual responsible gaming features will be optional. Any player that has not been randomly recruited to participate can still use the VLTs as usual. Timing for this stage is March – July 2005.

Stage 2: An evaluation of the results will take place and necessary refinements to the device will be made. Timing for this stage is July – October 2005.

Stage 3: Taking the results of Stage 1 into account, a second round of research will be conducted at the same locations as in Stage 1. This time, the research will involve all players wishing to play a VLT. That is, anyone using a VLT will need a player card and has the option of taking advantage of the responsible gaming features available. Timing for this stage is October 2005 – April 2006.

Stage 4: A final evaluation of the research data and results will take place. Timing for this stage is April – June 2006.

This user manual provides information on how to use the device being used in this research.

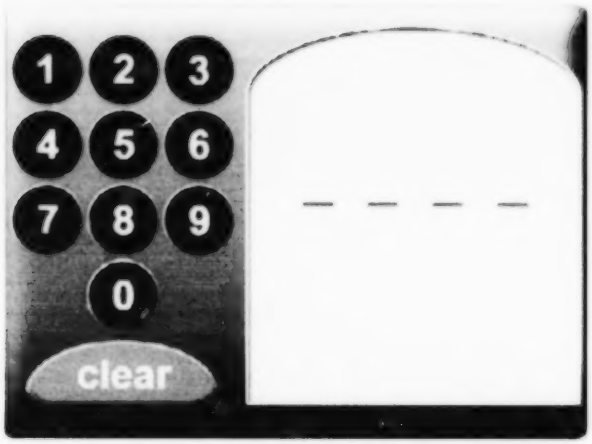
For more information, please call **1-888-989-0883**; or visit **www.gamingcorp.ns.ca**

Player Guide

If you want to take part in this initial study and use a player card, you must be one of the 120 randomly pre-recruited players. All other players can still use the VLTs as usual, and will have an opportunity to use the device during a future stage of the research project.

Please follow steps 1-5. Before you start, you may want to get familiar with the quick access buttons—located at the back of the brochure.

1. Start by inserting your player card into the device located at the right of the VLT, stripe down and to the right. Keep your card inserted at all times during play.

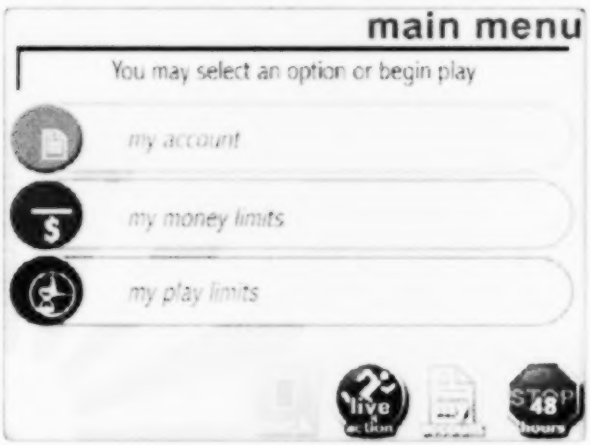


2. Enter a four-digit PIN. Choose a number that you will remember easily. You will have to enter the same PIN every time you insert your card.

3. You will be presented with an information screen, containing tips on how to make responsible choices while playing. Read the information carefully, then press next to continue.

The following buttons can be accessed from most screens
This button takes you to the main menu
This button shows your account during play
This button shows your day / week / month / year account
This button restricts you for 48 hours
next

4. At this point you can begin to play the VLT, or choose to view your account history or set your own spending limits. To do this, simply follow the remaining instructions.



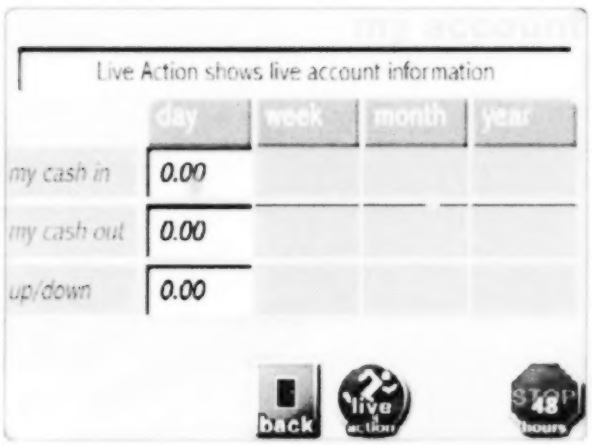
5. Welcome to the Main Menu. From here, you can access all of the different responsible gaming options. You'll notice 3 main sections: *My Account*, *My Money Limits*, and *My Play Limits*. There are a few other buttons on the bottom of the

screen, such as: *Live Action*, *My Account*, and *48 Hour Stop*. These buttons are known as quick access buttons; they allow you to quickly jump to more frequently used sections without having to go back to the Main Menu.

Note: if you're lost, pressing the *Back* button will always lead you to the Main Menu.

My Account

See your daily, weekly, monthly and yearly account activities.



Pressing the *My Account* button from the Main Menu or the quick access panel will bring you to an account summary page. This page shows your *cash in* (how much

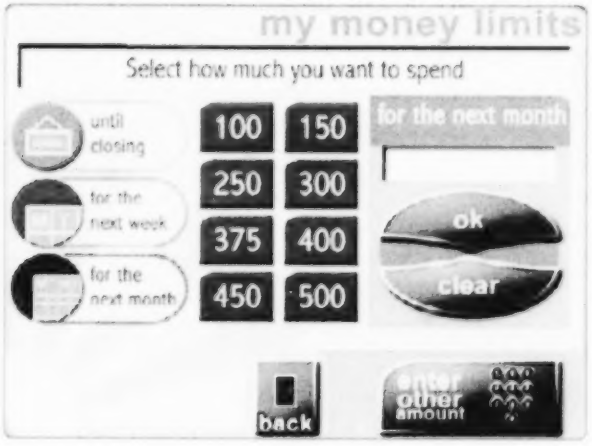
money you have put in the VLT), *cash out* (how much money you have taken out of the VLT) and *up/down* (how much you have won or lost). If you press the *Week*, *Month*, or *Year* buttons at the top of the screen, you will open a field that shows your total statistics for that time period.

The *My Account* page gives you the ability to look beyond a single gaming session, showing you the reality of how much you are actually spending at any given time.

Press the *Back* button to return to the Main Menu.

My Money Limits

Set a spending limit for a day, week or month.



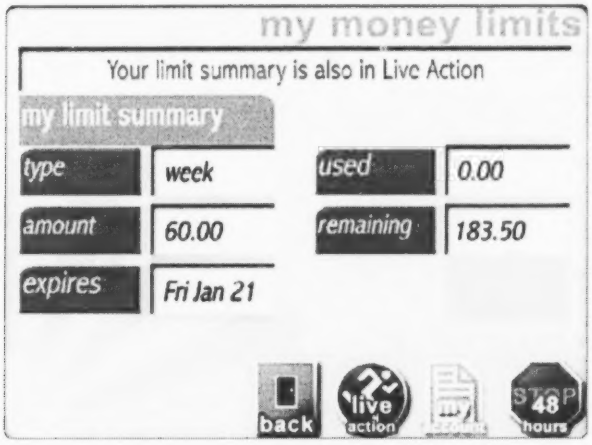
Pressing the *My Money Limits* button from the Main Menu allows you to set a spending limit for a day, week or month.

You can also set a *Session Limit* during play. A *Session Limit* allows you to set how much you would like to spend in one play session.

Note: you can only set a daily, weekly or monthly spending limit before you start playing.

To set a money limit, press a time period (day/week/month) in the *My Money Limits* screen, and then press any pre-selected dollar amount. You will then be asked to confirm your selection. If you wish to enter your own amount, press the *Enter Other Amount* button.

Once you have selected a money limit, you can view it at anytime from the *My Money Limits* screen or the *Live Action* screen.



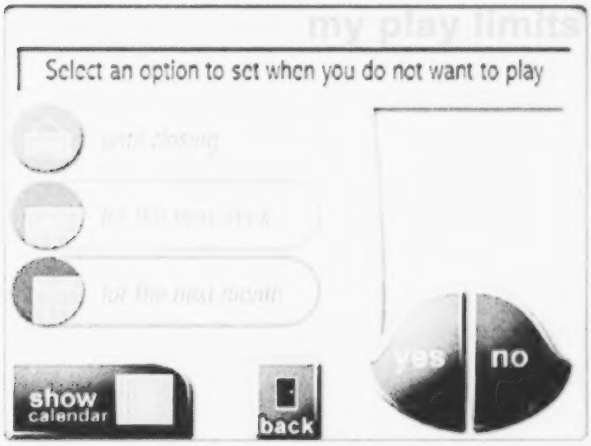
To set a *Session Limit*, **you must be already playing the VLT and have no other money limits selected.** While playing, go to the Main Menu, and press *My Money Limits*. You'll notice that the *Daily, Weekly* and *Monthly* buttons are replaced by a *Now* button. As before, press any pre- selected amount and then press the *OK* button.

Press the *Back* button to return to the Main Menu.

Note: you cannot set a Session Limit if you have already set a Money Limit.

My Play Limits

Limit the days you can play.



Pressing the *My Play Limits* button from the Main Menu allows you to stop playing for a specific amount of time. You can choose from 3 options: *Until Closing* (stop playing until the next day), *For The Next Week* (stop playing for 7 days), or *For The Next Month* (stop playing for 30 days). Once you have made your choice, press the *OK* button and confirm your selection.

You can also use the calendar option – located at the bottom left – to stop yourself playing for any number of days. Simply select the days you don't want to play and press Set. If you make a mistake, press the *Clear* button.

Note: once you select and confirm a play limit, it cannot be undone.

Press the *Back* button to return to the Main Menu.

6. When finished with your gaming session, simply remove your card from the Responsible Gaming Device. Thank you for your participation.

Quick Access Buttons

Back – Takes you to the Main Menu.

Live Action – Displays your current gaming activities like: machine balance, and money won or lost. The Live Action screen also shows your My Money Limit information, so you know how much money you have left to play with.

My Account – See your Daily, Weekly, Monthly and Yearly account activities.

48 Hours – Stops you from playing for 48 hours.

If you have any questions or comments about this initiative, please call **1-888-989-0883**; or visit **www.gamingcorp.ns.ca**

If you have any questions about problem gambling, please call **1-888-347-8888** or **1-888-347-3331 (TTY)**

Atlantic Lottery Corporation

NOVA SCOTIA
GAMING CORPORATION
responsible progressive accountable